

# Membership Agreement

## Terms and Conditions



### 1. Nature of Services

Anacortes Integrative Medicine, Inc. (“Practice” or “AIM”) is a private, membership-based, direct-pay medical practice.

Medical services are provided by a licensed medical provider practicing within the scope of their professional licensure in the State of Washington.

AIM offers relationship-based, integrative medical care that combines conventional medical assessment with lifestyle, preventive, and root-cause approaches.

Membership provides enhanced access and non-insurance-based services as described below.

### 2. Membership Model

Membership provides enhanced access, continuity, and structured integrative support beyond single-visit care.

Membership is not insurance and does not replace health insurance or Medicare coverage.

Members are strongly encouraged to maintain health insurance coverage, including Medicare if applicable, for covered medical services, emergency care, hospitalizations, specialty services, and catastrophic events.

Membership fees cover non-covered services and enhanced access benefits only.

### 3. Membership Tiers & Included Services

#### A. Integrative Care Membership – \$199/month

Includes:

- Priority scheduling and enhanced appointment access
- Extended time availability for integrative and preventive health planning
- Lifestyle and root-cause strategy discussions
- Secure messaging access for non-urgent communication (responses during business hours)
- Review and discussion of externally obtained laboratory results
- Non-billable care coordination and navigation support
- Member pricing for additional services

#### B. Direct Care Membership – \$399/month

Includes:

- Comprehensive integrative health planning sessions
- Expanded time availability for preventive and optimization-focused discussions
- Expanded secure messaging access
- Priority scheduling and expedited access
- Enhanced non-billable care coordination support
- Limited in-home or community-based visits for non-covered services when available
- Member pricing for additional services

### 4. Medicare & Insurance-Covered Services

The physician providing services through AIM is enrolled in Medicare.

**Membership does not include Medicare-covered evaluation and management (E/M) services or other insurance-covered medical services.**

Medicare services are not provided. If those services are indeed sought after:

- Such services may be billed separately through an appropriate Medicare- or insurance-billing entity.
- Applicable deductibles, coinsurance, and coverage rules will apply.
- Membership fees do not substitute for Medicare or insurance coverage.

Members retain the right to obtain covered services from any Medicare- or insurance-participating provider of their choosing.

## 5. Communication & Access Policy

Membership provides enhanced communication access but does not include:

- 24-hour emergency response
- Immediate after-hours replies
- Continuous real-time monitoring

Messages are generally answered during normal business hours.

For medical emergencies, members must call 911 or go to the nearest emergency department.

## 6. Emergency & Hospital Care

The Practice does not provide hospital-based care or emergency department services.

If a member requires emergency treatment:

- They must seek immediate emergency care.
- The Practice may assist with post-hospital coordination when appropriate.

Membership does not include emergency department accompaniment.

## 7. Payment Terms

Membership fees are billed monthly in advance in accordance with the Financial Policy & Payment Authorization Agreement.

Membership automatically renews unless cancelled.

A 30-day written notice is required for cancellation.

Membership fees compensate the Practice for access, availability, care planning, and reserved clinical capacity and are non-refundable once billed.

Failure to maintain payment may result in suspension or termination of membership benefits.

## 8. Scope of Care & Professional Judgment

All medical decisions are made by the licensed provider based on clinical judgment and patient-specific factors.

Membership does not guarantee specific outcomes.

The Practice reserves the right to determine the clinical appropriateness of services within professional standards.

## 9. Termination

The Practice may terminate membership if:

- The therapeutic relationship becomes non-viable
- Repeated non-compliance with policies
- Behavior that disrupts staff or operations
- Non-payment

Members will receive reasonable notice and assistance with care transition when appropriate.

## 10. Acknowledgment

By signing below, the Member acknowledges:

- This is a membership-based direct-pay medical practice.
- Membership fees cover non-covered services and enhanced access only.
- Medicare- or insurance-covered services are not included in membership and may be billed separately.
- Insurance is not billed by AIM.
- Membership does not provide 24/7 emergency coverage.
- Emergency care must be obtained through appropriate emergency services.
- Payment is due monthly and is non-refundable once billed.

By signing my name, I, \_\_\_\_\_, agree to the above terms.

Date \_\_\_\_\_